

TERMS & CONDITIONS - ENG

The terms and conditions below (“Terms”) apply to the purchase of tickets for the Les Mills workouts being filmed as part of the LES MILLS LIVE Amsterdam event on 2-3-4 October 2025 (the “Event”) at Sugar Factory Halfweg (the “Venue”) through on <http://www.lesmillslive.nl> (“Website”). By purchasing a ticket to the Event through the Website you agree to the Terms.

The Organizer of the Event is **Les Mills International Limited** and **HDD (the “Organizer”)**.

ORDER PROCESS

You will receive a confirmation page and/or email indicating a confirmation number for tickets you order through the Website. You must keep your confirmation number. If you do not receive a confirmation number or if you receive an error message or encounter a service interruption, it is your responsibility to contact the Organizer Les Mills NL/BE via amsterdam@lesmills.nl to confirm whether your order has been properly processed.

TICKETS, REFUNDS AND EXCHANGES

You must purchase a LES MILLS LIVE ticket to be able to enter the Venue for the Event. The other tickets that can be purchased for the Event are “FILMINGS” and will not be valid for entry to the Venue if purchased without a “Les Mills Live” ticket. The “filming” tickets that you may purchase will give you access to particular filming classes as specified at point of sale for the particular ticket or such other parts of the Event as specified at point of sale for the particular ticket.

- You must only purchase your own individual ticket as you will receive a unique personalized E-TICKET.
- You agree to pay the full cost of the tickets you order, including any applicable taxes, delivery, service or other fees.
- Except as required by law and as described in the “Changes to the Event” section, there are no refunds or exchanges.
- Tickets shall not be redeemable for cash. Any resale of tickets is strictly prohibited. The Organizer reserves the right to cancel the license granted under the tickets in connection with any fraudulent sale of tickets, without refund or other compensation.
- Tickets may not be used for any advertising and/or promotional purposes (including contests and sweepstakes) or resold without the prior written authorization of the Organizer.
- A ticket is a revocable license and admission may be refused upon refunding the ticket price.
- Tickets which are not purchased from the Website are not valid.

BOOKING CONFIRMATION

A booking confirmation of Tickets purchased to the Event through the Website will be delivered to the e-mail address you specify at the time of purchase and will be also be available on the Website under your customer account via www.portal.lesmills.nl.

REGISTRATION

You must present your eTicket at the registration counter at the Venue to register and receive a wristband for the Event. A Visitor registration is only suitable for the Playground en general access of the location, not the workout Studio's

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CHANGES TO THE EVENT

The Organizer reserves the right to add, cancel, reschedule or substitute all or any part of the Event and to change Event pricing, start times, dates, door times or other Event details.

If the Event is cancelled or postponed the Organizer may either offer you an exchange or a refund. The Organizer is not responsible for any loss (monetary or otherwise) or expenses that you may suffer or incur as a result of the cancellation or postponement of the Event or any part of it.

CAPACITY LIMITS IN THE VENUE

Your ticket provides access to LES MILLS LIVE Amsterdam as well as The Playground experience brought to you by Les Mills and adidas. This access is for the date of your ticketed workouts only.

The iconic SugarFactory venue is an intimate venue and capacities are limited. To ensure all attendees have equal opportunity to enjoy the exclusive LES MILLS LIVE Amsterdam experience, we cannot accommodate attendees for extended periods or on any day when they don't have workout tickets booked.

In order to comply with our health and safety obligations, legal requirements and SugarFactory's strict capacity limits, it may be necessary for Les Mills to direct a number of ticket holders to exit specified areas for certain periods of time. This may happen to any ticket holder on more than one occasion. As non-compliance by ticket holders may jeopardize our event, we thank you in advance for your understanding and cooperation at such times.

DIFFERENT WORKOUT ZONES

LES MILLS LIVE is coming to the iconic Sugar Factory in Amsterdam (Halfweg). At SugarFactory, the raw and industrial atmosphere of the former sugar refinery is still very much present – With its powerful atmosphere, impressive atriums, and characterful spaces, SugarFactory offers the perfect setting for LES MILLS LIVE.

For this event, we use different floors. Studio 1 has two floors: 1.0 is on the ground floor, and 1.1 is on the first floor. Both levels offer a view of the stage. To ensure a smooth flow of visitors, there are separate entrances for 1.0 and 1.1. So make sure to check carefully which space you're registering for.

Due to the location of some of its structural pillars, it also has some areas that result in restricted viewing of the main stage.

ATTENDING THE EVENT

- You must be at least 18 years old to attend the Event and participate in the filming workouts.
- Entry to the Venue, the filming workouts and other parts of the Event will only be authorized upon presentation of the relevant valid eTicket or Wristband, upon request, an acceptable form of photo ID (driver's license or passport).
- You must comply with applicable laws and regulations and any policy, rule, procedure or instruction issued by the Organizer or the Event in respect of your attendance and participation at the Event, including any rules regarding any access to or the use of the Venue (including capacity limitations, security protocols in place at the Venue as well as any applicable safety and security regulations). You may be refused entry to the Event or ejected from the Event without any refund or compensation if your behavior is considered disorderly, offensive or inappropriate by the Organizer or the Venue or if you otherwise fail to comply with the Terms and/or any other rules of the Organizer or the Venue.
- All cameras and audio and video recording equipment (other than a mobile phone) and their use are strictly forbidden in the filming workouts. If sharing or taking videos during the workouts, please keep your clips to a maximum of 15 seconds (for music licensing reasons) and remember to use the hashtag #lesmillslive
- You will be asked to leave any bags and belongings at the lockers and enter the filming room only with

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a towel and water bottle.

- The workouts at the Event must start on time. Latecomers will be admitted only during a suitable break during the workout (if possible). You may be asked to stay in the back of the room.
- You irrevocably grant the Organizer, and those acting with their authority the unlimited, perpetual, worldwide right to:

- record and / or photograph you at the Event (the “Materials”);

- use your image as incorporated in the Materials for any purpose in connection with the Les Mills business (and its authorized third parties) including producing Les Mills program releases, exercise products and services and promoting and marketing Les Mills programs; and

- use, copy, modify, edit, create derivative works, display, transmit, perform, distribute, publish, exhibit and otherwise use the Materials (or any part thereof) containing your image in any and all media or form of communication, whether now existing or developed in the future, for any purpose in connection with the Les Mills business (including producing Les Mills program releases, exercise products and services, instructor education and promoting and marketing Les Mills programs).

- You understand that the above rights are also for the benefit of Les Mills’ licensees, sub-licensees, authorized third parties, Les Mills certified instructors and customers.
- You understand that the Organizer and/or Les Mills International Limited will own all copyright and other intellectual property rights in and to the Materials. You expressly waive to the extent permitted by law any moral rights that may arise in respect of the Materials and the right to royalties or other compensation arising from or related to the use of your image in the Materials.
- Please take care of your belongings at the Event. You are responsible for your own property and the Organizer accepts no liability for any theft, loss or damage to property that you may suffer at the Event.

INFORMATION TICKET PRICE

A ticket for Les Mills Live 2025 includes 2 masterclasses and access to the Les Mills Party on Saturday evening. Filming classes can be booked separately based on availability.

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PRICES LES MILLS LIVE 2025

Thursday ticket Only possible to book Filming classes RPM / LES MILLS SPRINT	€ 54,50
Friday ticket 2 masterclasses + party incl. VAT per person, excluded digital kit* and excluded ticket fee	€ 81,50
Saturday ticket 2 masterclasses + party incl. VAT per person, excluded digital kit* and excluded ticket fee	€ 81,50
Combi ticket 2 masterclasses Friday + 2 masterclass Saturday + party incl. VAT per person, excluded digital kit* and excluded ticket fee	€ 136,50

ADD ON

Extra masterclass Les Mills Live	€ 30,00
BODYJAM, LES MILLS DANCE, LES MILLS CORE, LES MILLS GRIT filming	€ 38,00
BODYPUMP, BODYATTACK, BODYBALANCE, BODYCOMBAT filming	€ 50,00
RPM, LES MILLS SPRINT filming	€ 54,50

The above prices include 9% VAT Excl € 3,95 Ticket Fee costs

CONFIDENTIALITY

You acknowledge that the information about the particular program releases that you learn at the filming workouts (including tracklists) ("Information") is confidential until the time of release of the relevant Les Mills program releases. and you agree not to upload post, transmit, share, store or otherwise make any Information publicly available on a social media website, any other website or by any other means.

PHYSICAL FITNESS ACTIVITY AT THE EVENT

WARNING: Participation in the Event will involve physical fitness activity. If you are pregnant or have any physical or mental restriction, disability or predisposition to injury or sickness you should consult your medical adviser before attending the Event and you should not participate if your health or wellbeing is at risk.

By attending the Event, you acknowledge and agree as follows:

- You are willingly participating in the Event at your own risk.
- You have no physical or mental restrictions, disabilities or any predispositions to sickness or injury that may be aggravated or adversely affected as a result of your participation in the Event.
- You will take full responsibility for any injury, loss or damage to your person and/or property that may arise directly or indirectly from your participation in the Event.
- To the maximum extent permitted by law, you release the Organizing Group from any claim for injury, loss, costs or damages occurring at, or arising from, your participation in the Event and will not seek to penalize, prosecute or claim compensation from the Organizer, Les Mills International Limited, the Venue, adidas or their respective affiliates, subsidiaries, representatives and assigns, employees, or any person, persons, corporation or corporations acting under their permission or authority, or any person, persons, corporation or corporations for whom they may be acting (together the "Organizing Group") for any injury, loss, costs or damages occurring at, or arising from, your participation at the Event.

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OTHER

If you breach the Terms, the organizer may terminate your license to attend the Event without refund or compensation.

You are solely responsible for making all arrangements necessary to attend the Event, including but not limited to travel, food, and accommodation expenses.

This workout is a film production, and the Organizer and/or Les Mills International Limited reserves the right to assign specific spots or change the location of the participants in the room before or during the workout.

To the maximum extent permitted by law the Organizer and Les Mills International Limited excludes all liability for loss, damage or injury to any person or their property howsoever caused (including any indirect or consequential loss of any kind in contract, tort or otherwise) in connection with the Website, the purchase of tickets for the Event and the Event.

Adidas is a key partner of the Organizer and Les Mills International Limited. Please try to avoid fluorescent colors and if your favourite garment is not from adidas please try to ensure there are no large logos or other branding on it.

PRIVACY POLICY

By purchasing a Ticket, you authorize the organizer to use your personal information in accordance with their privacy policy as well as Les Mills to use your personal information to provide the event. If you are required or elect to use any attendee tracking measures (such as via an RFID, QR code or similar) we will use it only to make sure you are only attending the events you have purchased tickets to and other venue or event-related purposes. If you opt in to receiving marketing emails from Les Mills, we will send you emails about other Les Mills events, special offers and promotions from Les Mills on behalf of its event partners, sponsors, and key suppliers, as well as the latest health & fitness updates from the Les Mills Group. You can unsubscribe from these at any time. Les Mills privacy policy contains further detail at <https://www.lesmills.com/privacy-policy/>.

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ALGEMENE VOORWAARDEN – TICKETS VOOR LES MILLS LIVE: AMSTERDAM

De onderstaande algemene voorwaarden (“Voorwaarden”) zijn van toepassing op de aankoop van tickets voor de Les Mills-workouts die worden gefilmd tijdens het LES MILLS LIVE Amsterdam-evenement op 2, 3 en 4 oktober 2025 (het “Evenement”) in SugarFactory Halfweg (de “Locatie”) via www.lesmillslive.nl (de “Website”). Door via de Website een ticket te kopen, ga je akkoord met deze Voorwaarden.

De organisator van het Evenement is **Les Mills International Limited** en **HDD (de “Organisator”)**.
Bestelproces

Na je bestelling ontvang je een bevestigingspagina en/of e-mail met een bevestigingsnummer. Bewaar dit goed. Ontvang je geen bevestiging of ervaar je een foutmelding of service-onderbreking, neem dan contact op met Les Mills NL/BE via amsterdam@lesmills.nl om te controleren of je bestelling correct is verwerkt.

TICKETS, TERUGBETALINGEN EN RUILEN

- Een LES MILLS LIVE-ticket is verplicht om toegang tot de Locatie te krijgen. Andere verkrijgbare tickets zijn “FILMINGS” en zijn ongeldig zonder Les Mills Live-ticket. Een filming-ticket geeft alleen toegang tot de specifieke opnamesessies die bij aankoop zijn vermeld.
- Je koopt uitsluitend je eigen, unieke en gepersonaliseerde e-ticket.
- Je betaalt het volledige bedrag, inclusief belastingen en eventuele leverings-, service- of andere kosten.
- Behalve waar wettelijk verplicht en zoals uiteengezet onder Wijzigingen in het Evenement, vindt er geen restitutie of omruiling plaats.
- Tickets zijn niet inwisselbaar voor contant geld; elke doorverkoop is verboden. De Organisator kan bij frauduleuze verkoop tickets annuleren zonder restitutie.
- Tickets mogen niet worden gebruikt voor reclame- of promotiedoeleinden (inclusief prijsvragen en sweepstakes) zonder schriftelijke toestemming van de Organisator.
- Een ticket is een herroepbare licentie; toegang kan worden geweigerd met terugbetaling van de ticketprijs.
- Tickets die niet via de Website zijn gekocht, zijn ongeldig.

BOEKINGSBEVESTIGING

De boekingsbevestiging wordt verstuurd naar het e-mailadres dat je bij aankoop hebt opgegeven en is tevens beschikbaar in je klantenaccount op www.portal.lesmills.nl.

REGISTRATIE

Toon je e-ticket bij de registratiedesk om je polsbandje te ontvangen. Een bezoekersregistratie geeft alleen toegang tot The Playground en algemene ruimten, niet tot de workoutstudio's.

WIJZIGINGEN IN HET EVENEMENT

De Organisator kan onderdelen van het Evenement toevoegen, annuleren, verplaatsen of vervangen en prijzen, data, tijden, deuropeningen of andere details wijzigen.

Bij annulering of uitstel kan de Organisator een omboeking of restitutie aanbieden; overige kosten zijn voor eigen rekening.

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CAPACITEITSBEPERKINGEN OP DE LOCATIE

Je ticket geeft toegang tot LES MILLS LIVE Amsterdam en The Playground-experience op de dag van je geboekte workouts.

SugarFactory is een intieme locatie met beperkte capaciteit. Om iedereen gelijke kansen te bieden, kunnen we bezoekers niet langer laten blijven dan hun boeking toestaat en niet op dagen waarop zij geen workouttickets hebben.

Ter naleving van veiligheids- en capaciteitsregels kan Les Mills bezoekers instrueren bepaalde ruimten tijdelijk te verlaten. Niet-naleving kan leiden tot verwijdering van het evenement.

VERSCHILLENDE WORKOUTZONES

SugarFactory bestaat uit meerdere verdiepingen. Studio 1 heeft twee niveaus: 1.0 (begane grond) en 1.1 (eerste verdieping), elk met zicht op het podium en eigen ingang. Controleer zorgvuldig welke ruimte bij jouw ticket hoort. Door bouwpijlers kan beperkt zicht ontstaan op sommige plaatsen.

BIJWONING VAN HET EVENEMENT

- Minimumleeftijd: 18 jaar.
- Toegang alleen met geldig e-ticket/polsbandje én – op verzoek – een geldig ID (rijbewijs of paspoort).
- Volg alle wetten, regels en instructies van de Organisator of Locatie (capaciteits-, veiligheids- en beveiligingsprotocollen). Storend, beledigend of ongepast gedrag kan leiden tot weigering of verwijdering zonder restitutie.
- Alle camera's en audio-/video-apparatuur (anders dan een mobiele telefoon) zijn verboden in de filming-workouts. Deel maximaal 15 seconden video (#lesmillslive) i.v.m. muziekrechten.
- Laat tassen en eigendommen in de lockers; neem alleen handdoek en water mee de opnameruimte in.
- Workouts starten stipt; laatkomers worden, indien mogelijk, alleen toegelaten tijdens een geschikt pauzemoment en kunnen gevraagd worden achterin plaats te nemen.
- Je verleent de Organisator (en diens gemachtigden) onherroepelijk het onbeperkte, wereldwijde en eeuwigdurende recht om je te filmen/fotograferen (de "Materialen") en deze te gebruiken, bewerken, publiceren en distribueren in alle media voor alle doeleinden van het Les Mills-bedrijf, zonder vergoeding.
- Je erkent dat alle intellectuele-eigendomsrechten op de Materialen bij de Organisator en/of Les Mills International Limited berusten en doet afstand van eventuele morele rechten of aanspraak op royalty's.
- Let op je eigendommen; de Organisator aanvaardt geen aansprakelijkheid voor verlies, diefstal of schade.

INFORMATIE TICKETPRIJZEN

Een ticket voor Les Mills Live 2025 omvat 2 masterclasses en toegang tot het Les Mills-feest op zaterdagavond. Filming-klassen kunnen afzonderlijk worden geboekt (volgens beschikbaarheid).

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PRIJZEN LES MILLS LIVE 2025

Donderdagticket € 54,50
(alleen filming RPM / LES MILLS SPRINT)

Vrijdagticket € 81,50
(2 masterclasses + feest)

Zaterdagticket € 81,50
(2 masterclasses + feest)

Combiticket € 136,50
(vrijdag 2 + zaterdag 2 masterclasses + feest)

ADD-ON

Extra masterclass Les Mills Live € 30,00

Filming BODYJAM, DANCE, CORE, GRIT € 38,00

Filming BODYPUMP, ATTACK, BALANCE, COMBAT € 50,00

Filming RPM, SPRINT € 54,50

Prijzen inclusief 9 % btw, exclusief € 3,95 ticketfee.

VERTROUWELIJKHEID

Informatie over programmareleases en tracklists die je tijdens de opnames verneemt is vertrouwelijk tot de officiële release. Het is verboden deze informatie te uploaden, delen, opslaan of anderszins openbaar te maken.

FYSIEKE ACTIVITEIT TIJDENS HET EVENEMENT

WAARSCHUWING: Deelname houdt fysieke inspanning in. Ben je zwanger of heb je een fysieke/mentale beperking, aandoening of aanleg voor letsel/ziekte, raadpleeg dan je arts en neem niet deel als je gezondheid in gevaar is.

Door deelname verklaar je:

- Je neemt vrijwillig deel op eigen risico.
- Je hebt geen beperkingen die door deelname kunnen verergeren.
- Je bent volledig verantwoordelijk voor letsel, verlies of schade aan jezelf of eigendommen die direct/indirect uit deelname voortvloeit.
- Voor zover wettelijk toegestaan vrijwaar je de Organizing Group (Organisator, Les Mills International Limited, de Locatie, adidas en hun gelieerde partijen) van elke claim, schade of kosten voortvloeiend uit je deelname en zal je geen compensatie eisen.

OVERIGE

- Bij schending van de Voorwaarden kan de Organisator je licentie om het Evenement bij te wonen beëindigen zonder restitutie.
- Je bent zelf verantwoordelijk voor alle reis-, voedsel- en verblijfskosten.
- Omdat het Evenement een filmproductie is, behoudt de Organisator zich het recht voor deelnemers voor of tijdens de workout een specifieke plek toe te wijzen of te verplaatsen.
- Voor zover wettelijk toegestaan sluit de Organisator alle aansprakelijkheid uit voor verlies, schade of letsel (direct of indirect) in verband met de Website, ticketaankoop en het Evenement.

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KLEDINGADVIES

adidas is hoofdpartner. Vermijd fluorescerende kleuren. Draag je geen adidas, zorg dan dat er geen grote logo's of merkuitingen zichtbaar zijn.

PRIVACYBELEID

Door een ticket te kopen geef je toestemming voor gebruik van je persoonsgegevens volgens het privacybeleid van de Organisator én Les Mills. Eventuele tracking (RFID, QR e.d.) wordt uitsluitend gebruikt voor toegangscontrole en locatie-/evenementgerelateerde doeleinden.

Bij aanmelding voor marketing-e-mails ontvang je nieuws over Les Mills-evenementen, aanbiedingen en health- & fitnessupdates namens partners, sponsors en leveranciers. Afmelden kan altijd. Het privacybeleid vind je op <https://www.lesmills.com/privacy-policy/>. — © 2025 Les Mills International Limited – Alle rechten voorbehouden.